

## Quick Reference Guides

The Quick Reference Guides (QRGs) provide a summary of policy and procedures for the topics listed below. QRGs are also located in *Resources for Staff* in the OLR.

The QRGs contain direct links to the OLR and additional related resources. These guides will continue to be updated and additional QRGs will be added as and when required. The **red font** within a QRG highlights any updates made within the guide and the updated date is indicated in the title box and footer.

Please always refer to the most current version. QRGs are to be used in conjunction with policy and procedures in the OLR.

### A

### B

### C

- [Calculation of Assets](#)
- [Citizenship Requirements](#)

### D

- [Definition of a Family Unit](#)

### E

- [EI Pending - Hardship Code C](#)
- [Eligibility – Significant Elements at Application](#)
- [Equifax Access Instructions for Supervisors](#)

### F

### G

### H

- [Hardship](#)

### I

- [Identification Requirements](#)
- [Immediate Needs Assessment](#)
- [Income](#)

### J

### K

### L

- [Life-Threatening Health Needs](#)

### M

- [Medical Transportation](#)
- [Ministry Representative at Tribunal – Adjournments](#)
- [Ministry Representative at Tribunal – Objections](#)
- [Ministry Representative at Tribunal – Roles](#)
- [Ministry Representative at Tribunal – Supporting Evidence](#)

# QUICK REFERENCE GUIDE



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- [Sanctions](#)

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- [Third Party Checks – Appropriate Use](#)
- [Third Party Checks – How to use the databases](#)
- [Third-Party Database Access](#)
- [Three-Week Work Search](#)
- [Two Year Financial Independence](#)

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